

May 2017

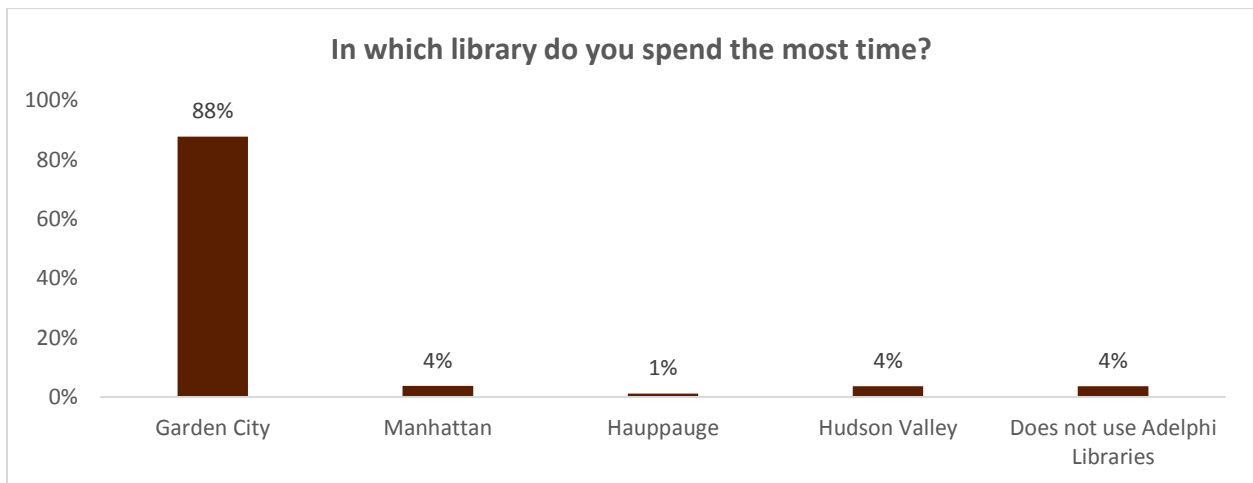
Utilization Survey of Adelphi University Libraries: Executive Summary

**Office of Research,
Assessment, and Planning**

Utilization Survey of Adelphi University Libraries, Spring 2017

The Utilization Survey of Adelphi University Libraries was administered to undergraduate and graduate students at Adelphi in Spring 2017. Created by the University Libraries with assistance from the Office of Research, Assessment and Planning (ORAP), the purpose of this survey was to seek students' feedback on how they use the University's facilities and services, as well as their preferences for study space, and overall satisfaction with University Libraries. As such, the results of this survey contribute to *Momentum* and the transformational goal to "Be Relentlessly Dedicated to Student Success". Over 1,200 students (843 undergraduates and 395 graduate students) completed the survey for a response rate of 17%. Overall, the respondents were representative of the enrolled student population, including by degree level, and location (Garden City, Manhattan, Hauppauge, and Hudson Valley). A table detailing the representativeness of the respondents, as well as frequency distributions for each question by library location appear at the end of this report.

A screening question was used to identify the library that students used most often; the majority of respondents (88%) indicated the Swirbul Library on the Garden City campus.



The following is a summary of the results as it pertains to Swirbul Library in Garden City:

Overall Satisfaction

- The overwhelming majority of respondents (96%) were either very satisfied or satisfied with the Swirbul Library.

Preferred Study Space

- A multiple response question provided respondents with the opportunity to identify their preferred types of study space.
- Most of the respondents indicated spaces that were located in quiet areas: alone, away from others, in a quiet area (72%), among others, with people nearby, but in a quiet area (43%), and in a room for one to two people, in a quiet area (21%).
- In addition, 32 percent preferred a room that they could reserve for group study/collaboration studio, and 21 percent indicated they preferred to study at one of the library computers.
- Approximately 14 percent noted that a space with people nearby, and noise was acceptable.

Ease of Access

- Respondents noted that upon entering the library, it was easy (i.e., very easy or easy) to find the Help Desk/main computer lab (97%), printers (94%), the reference/research desk (90%), and access services desk (88%).

Restrooms

- Over one-third of the respondents noted that restrooms were difficult to find.
- Seventy-six percent indicated that the restrooms were well-maintained (functioning), and were regularly cleaned (71%), but fewer thought there were enough restrooms in the library (59%).

Assistance

- Asked to indicate where they go when they need assistance in the library and more than half (59%) noted they go to the Access Services Desk. The IT Help Desk followed in frequency with 42 percent of respondents. The Reference Desk (27%), and North Service Desk (9%) were identified less often.
- Seventeen percent of respondents indicated that they do not seek assistance while in the library.

After Hours Rooms (100 and 101)

- Twenty percent of respondents were unaware that rooms 100 and 101 were available after hours (both during the semester and during finals week).
- While not used by the majority of respondents, 12 percent said they 'always' used the rooms during the semester, with an additional 25 percent indicating 'sometimes'. During finals week, 19 percent indicated they 'always' used the rooms after hours, while 27 percent reported 'sometimes'.

Using the Library

- One-quarter of the respondents indicated that they visited the library daily. An additional 21 percent did so at least once per week, and 38 percent noted several times per week.
- Asked to indicate the activities they engaged in most often when visiting the library, the majority (78%) indicated individual study. Using computer, printers, or scanners (66%), group study (48%), writing a paper (48%), and doing research (32%) followed in frequency.
- Activities students engaged in less often included consulting a librarian (6%), checking-out or returning materials (10%), and using the library collection (15%).
- Thirty-eight percent of respondents noted they 'always' find the books and materials that they are looking for in the library, and an additional 53 percent indicated 'sometimes'.
- Asked to indicate the possible reasons for their difficulty in finding materials, a lack of understanding or awareness as to how the library works in terms of access and organization appears to be the overarching issue: 36 percent did not know how to search the library's online catalog, 26 percent were unfamiliar with how to read a call number, and an additional 24 percent could not find the material on the shelf.
- In addition, slightly more than one-quarter of respondents said they had difficulty finding material because the library does not own the material, nor is it available through Connect NY or interlibrary loan, and 22 percent said the material was already checked out.

Library Environment

- The majority of respondents rated Swirbul Library's environment favorably. Indeed, 95 percent agreed that the library is welcoming and inviting.

- In addition, at least eight of ten respondents agreed with the following: library study spaces are comfortable (88%), there are enough power and network access in the areas where students want to work (88%), there are sufficient spaces for group study (87%), the seating in students' preferred study spaces is comfortable (86%), they have the ability to regularly access preferred study space (82%), and there are enough charging stations (81%).
- Students were *slightly* less likely to agree that there are sufficient enough individual study spaces (69%), and that there is a good balance between quiet study space and open, social spaces (76%).
- The overwhelming majority of respondents agreed that they can find someone to help them, if they need assistance (96%), and that the library furnishings are clean and in good repair (92%).
- The vast majority of respondents noted that the library environment is conducive to doing homework and assigned readings (90%), and for creativity and generating new ideas (89%).
- The balance of natural and artificial light (89%) and the temperature, humidity, and general air quality (87%) were viewed favorably.
- Students were slightly less likely to agree that the noise level in the library meets their needs (71%).

Open-Ended Questions

- Respondents were provided the opportunity to provide up to three suggestions for innovations or improvements to the library's physical space. In total, respondents submitted 737 suggestions.
- Many comments pertained to the need for more individual study space, quiet areas, charging stations, printers, comfortable furniture, as well as the need for additional (and improved, cleaner) restrooms.
- The collaboration studios were identified by some respondents, most often pertaining to noise levels, and rules for access.
- To a lesser extent, comments pertained to the library's hours, temperature, cleanliness, access to food, and the need to modernize facilities.

Representativeness

	Respondents	Enrolled Students
Total N	1,238	7,346
Degree Level		
Undergraduate	68%	66%
Graduate	32%	34%
Sex		
Female	77%	71%
Male	23%	29%
Race/ethnicity		
Asian	13%	9%
Black	10%	12%
Hispanic	17%	15%
Native American	0%	0%
White	44%	51%
Two or more races	3%	2%
Non-resident	9%	6%
Missing/unknown	4%	5%
Residential Status		
Commuter	81%	85%
Residential Status	19%	15%
School		
Arts & Sciences	28%	24%
Business	14%	14%
Nursing	23%	24%
Social Work	13%	10%
Derner	9%	7%
University College	2%	4%
Education	9%	15%
General Studies	2%	2%
Location		
Garden City	89%	87%
Manhattan	4%	4%
Hauppauge	1%	2%
Hudson Valley	4%	2%
Other	2%	5%
Class Level		
Freshmen	19%	15%
Sophomore	15%	13%
Junior	15%	16%
Senior	18%	21%
Graduate	29%	32%
Non-degree - undergraduate	1%	1%
Non-degree - graduate	3%	2%

Swirbul Library

Overall, how satisfied are you with the Adelphi University Libraries facilities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	364	33.5	37.1	37.1
	Satisfied	576	53.0	58.7	95.7
	Dissatisfied	38	3.5	3.9	99.6
	Very dissatisfied	4	.4	.4	100.0
	Total	982	90.3	100.0	
Missing	System	105	9.7		
Total		1087	100.0		

Preferred study space

		Responses	
		N	Percent of cases
Preferred study space	By myself, away from others, in a quiet area	746	72.4%
	Among others, with people nearby, but in a quiet area	447	43.4%
	Among others, with people nearby, and noise is fine	141	13.7%
	In a room for 1 to 2 people, in a quiet area	213	20.7%
	In a room that I can reserve for group study/collaboration studio	332	32.2%
	At one of the library computers	223	21.6%
Total		2102	

Easy to find: Printers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	523	48.1	51.9	51.9
	Easy	420	38.6	41.7	93.6
	Difficult	61	5.6	6.1	99.7
	Very difficult	3	.3	.3	100.0
	Total	1007	92.6	100.0	
Missing	NA	31	2.9		
	System	49	4.5		
	Total	80	7.4		
Total		1087	100.0		

Easy to find: Classrooms

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	239	22.0	25.4	25.4
	Easy	473	43.5	50.3	75.7
	Difficult	212	19.5	22.5	98.2
	Very difficult	17	1.6	1.8	100.0
	Total	941	86.6	100.0	
Missing	NA	95	8.7		
	System	51	4.7		
	Total	146	13.4		
Total		1087	100.0		

Easy to find: Restrooms

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	226	20.8	22.7	22.7
	Easy	424	39.0	42.5	65.2
	Difficult	286	26.3	28.7	93.9
	Very difficult	61	5.6	6.1	100.0
	Total	997	91.7	100.0	
Missing	NA	31	2.9		
	System	59	5.4		
	Total	90	8.3		
Total		1087	100.0		

Easy to find: Help Desk/Main computer lab

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	602	55.4	59.7	59.7
	Easy	379	34.9	37.6	97.3
	Difficult	26	2.4	2.6	99.9
	Very difficult	1	.1	.1	100.0
	Total	1008	92.7	100.0	
Missing	NA	28	2.6		
	System	51	4.7		
	Total	79	7.3		
Total		1087	100.0		

Easy to find: Reference/Research Desk

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	437	40.2	46.5	46.5
	Easy	411	37.8	43.8	90.3
	Difficult	81	7.5	8.6	98.9
	Very difficult	10	.9	1.1	100.0
	Total	939	86.4	100.0	
Missing	NA	87	8.0		
	System	61	5.6		
	Total	148	13.6		
Total		1087	100.0		

Easy to find: Access Services Desk (circulation/reserves/laptop loans)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	413	38.0	45.6	45.6
	Easy	380	35.0	42.0	87.6
	Difficult	100	9.2	11.0	98.7
	Very difficult	12	1.1	1.3	100.0
	Total	905	83.3	100.0	
Missing	NA	127	11.7		
	System	55	5.1		
	Total	182	16.7		
Total		1087	100.0		

Easy to find: Administrative Offices

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	191	17.6	24.8	24.8
	Easy	358	32.9	46.5	71.3
	Difficult	183	16.8	23.8	95.1
	Very difficult	38	3.5	4.9	100.0
	Total	770	70.8	100.0	
Missing	NA	265	24.4		
	System	52	4.8		
	Total	317	29.2		
Total		1087	100.0		

There are an adequate number of restrooms in the library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	135	12.4	13.9	13.9
	Agree	439	40.4	45.1	59.0
	Disagree	312	28.7	32.1	91.1
	Strongly disagree	87	8.0	8.9	100.0
	Total	973	89.5	100.0	
Missing	NA	66	6.1		
	System	48	4.4		
	Total	114	10.5		
Total		1087	100.0		

The restrooms in the library are well maintained (functioning)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	168	15.5	17.6	17.6
	Agree	556	51.1	58.3	75.9
	Disagree	148	13.6	15.5	91.4
	Strongly disagree	82	7.5	8.6	100.0
	Total	954	87.8	100.0	
Missing	NA	83	7.6		
	System	50	4.6		
	Total	133	12.2		
Total		1087	100.0		

The restrooms in the library are regularly cleaned

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	173	15.9	18.4	18.4
	Agree	495	45.5	52.6	71.0
	Disagree	193	17.8	20.5	91.5
	Strongly disagree	80	7.4	8.5	100.0
	Total	941	86.6	100.0	
Missing	NA	96	8.8		
	System	50	4.6		
	Total	146	13.4		
Total		1087	100.0		

When I need assistance in the library, I ask at the:

		Responses	
		N	Percent of cases
Assistance	Access Services Desk (1st floor adjacent to the front door)	604	59.1%
	North Service Desk (1st floor adjacent to the collaboration studios)	93	9.1%
	IT Desk (2nd floor)	429	42.0%
	Reference Desk (2nd floor)	276	27.0%
	I do not seek assistance in the library	174	17.0%
Total		1576	

How often do you use the after hours rooms during finals week?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	155	14.3	15.5	15.5
	Sometimes	218	20.1	21.8	37.4
	Rarely	118	10.9	11.8	49.2
	Never	311	28.6	31.2	80.4
	Did not know rooms were available	196	18.0	19.6	100.0
	Total	998	91.8	100.0	
Missing	System	89	8.2		
Total		1087	100.0		

**How often do you use the after hours rooms during finals week?
(Of those who knew of the rooms availability)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	155	14.3	19.3	19.3
	Sometimes	218	20.1	27.2	46.5
	Rarely	118	10.9	14.7	61.2
	Never	311	28.6	38.8	100.0
	Total	802	73.8	100.0	
Missing	Did not know rooms were available	196	18.0		
	System	89	8.2		
	Total	285	26.2		
Total		1087	100.0		

How often do you use the after hours rooms during the semester (excluding finals)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	98	9.0	9.7	9.7
	Sometimes	204	18.8	20.3	30.0
	Rarely	167	15.4	16.6	46.6
	Never	336	30.9	33.4	80.0
	Did not know rooms were available	201	18.5	20.0	100.0
	Total	1006	92.5	100.0	
Missing	System	81	7.5		
Total		1087	100.0		

**How often do you use the after hours rooms during the semester (excluding finals)?
(Of those who knew of the rooms availability)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	98	9.0	12.2	12.2
	Sometimes	204	18.8	25.3	37.5
	Rarely	167	15.4	20.7	58.3
	Never	336	30.9	41.7	100.0
	Total	805	74.1	100.0	
Missing	Did not know rooms were available	201	18.5		
	System	81	7.5		
	Total	282	25.9		
Total		1087	100.0		

On average, how often do you visit the library?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	251	23.1	24.7	24.7
	Once per week	210	19.3	20.6	45.3
	Several times per week	386	35.5	37.9	83.2
	Monthly	117	10.8	11.5	94.7
	Less than once a week	54	5.0	5.3	100.0
	Total	1018	93.7	100.0	
Missing	System	69	6.3		
Total		1087	100.0		

Activities most often engaged in while visiting the library

		Responses	
		N	Percent of cases
Activities	Individual study	792	78.3%
	Group study	482	47.6%
	Doing research	325	32.1%
	Writing a paper	484	47.8%
	Consulting with a librarian	59	5.8%
	Using the library collection (books, periodicals, etc.)	155	15.3%
	Checking out or returning materials	102	10.1%
	Using computers, printers, or scanners	669	66.1%
Total		3068	

Do you usually find the books and other materials that you are looking for in the library?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	280	25.8	37.7	37.7
	Sometimes	390	35.9	52.6	90.3
	Rarely	51	4.7	6.9	97.2
	Never	21	1.9	2.8	100.0
	Total	742	68.3	100.0	
Missing	NA	278	25.6		
	System	67	6.2		
	Total	345	31.7		
Total		1087	100.0		

Why do you have difficulty finding the material that you are looking for?

		Responses	
		N	Percent of cases
Difficulty	Difficult to find the materials in the library	127	29.7%
	I do not know how to search the library online catalog	148	34.6%
	I am not familiar with how to read a call number	113	26.4%
	I could not find the material on the shelf	103	24.1%
	The material was already checked out by another patron	96	22.4%
	The library does not own the material, nor was it available through Connect NY or Interlibrary loan	120	28.0%
Total		707	

I can regularly access my preferred type of study space in the library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	25	2.3	2.6	2.6
	Disagree	145	13.3	15.0	17.6
	Agree	538	49.5	55.6	73.1
	Strongly agree	260	23.9	26.9	100.0
	Total	968	89.1	100.0	
Missing	NA	29	2.7		
	System	90	8.3		
	Total	119	10.9		
Total	1087	100.0			

I find the library to be welcoming and inviting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	8	.7	.8	.8
	Disagree	37	3.4	3.8	4.6
	Agree	553	50.9	56.3	60.9
	Strongly agree	384	35.3	39.1	100.0
	Total	982	90.3	100.0	
Missing	NA	9	.8		
	System	96	8.8		
	Total	105	9.7		
Total	1087	100.0			

Library study spaces are comfortable

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	13	1.2	1.3	1.3
	Disagree	100	9.2	10.3	11.7
	Agree	543	50.0	56.0	67.7
	Strongly agree	313	28.8	32.3	100.0
	Total	969	89.1	100.0	
Missing	NA	21	1.9		
	System	97	8.9		
	Total	118	10.9		
Total	1087	100.0			

The seating in my preferred study space is comfortable

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	10	.9	1.0	1.0
	Disagree	125	11.5	12.9	13.9
	Agree	529	48.7	54.6	68.5
	Strongly agree	305	28.1	31.5	100.0
	Total	969	89.1	100.0	
Missing	NA	23	2.1		
	System	95	8.7		
	Total	118	10.9		
Total		1087	100.0		

There is enough power and network access in the areas where I want to work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	18	1.7	1.9	1.9
	Disagree	93	8.6	9.6	11.5
	Agree	497	45.7	51.3	62.7
	Strongly agree	361	33.2	37.3	100.0
	Total	969	89.1	100.0	
Missing	NA	26	2.4		
	System	92	8.5		
	Total	118	10.9		
Total		1087	100.0		

There are enough charging stations in the areas where I want to work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	25	2.3	2.7	2.7
	Disagree	156	14.4	16.6	19.2
	Agree	455	41.9	48.4	67.6
	Strongly agree	305	28.1	32.4	100.0
	Total	941	86.6	100.0	
Missing	NA	51	4.7		
	System	95	8.7		
	Total	146	13.4		
Total		1087	100.0		

There is a good balance between quiet study space and open, social spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	57	5.2	5.8	5.8
	Disagree	173	15.9	17.7	23.6
	Agree	453	41.7	46.4	70.0
	Strongly agree	293	27.0	30.0	100.0
	Total	976	89.8	100.0	
Missing	NA	19	1.7		
	System	92	8.5		
	Total	111	10.2		
Total		1087	100.0		

There are sufficient individual study spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	60	5.5	6.2	6.2
	Disagree	239	22.0	24.8	31.0
	Agree	418	38.5	43.4	74.5
	Strongly agree	246	22.6	25.5	100.0
	Total	963	88.6	100.0	
Missing	NA	31	2.9		
	System	93	8.6		
	Total	124	11.4		
Total		1087	100.0		

There are sufficient spaces for group study

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	21	1.9	2.2	2.2
	Disagree	97	8.9	10.3	12.5
	Agree	511	47.0	54.3	66.8
	Strongly agree	312	28.7	33.2	100.0
	Total	941	86.6	100.0	
Missing	NA	53	4.9		
	System	93	8.6		
	Total	146	13.4		
Total		1087	100.0		

The library environment is conducive to doing homework and assigned readings

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	12	1.1	1.2	1.2
	Disagree	81	7.5	8.4	9.7
	Agree	558	51.3	57.9	67.6
	Strongly agree	312	28.7	32.4	100.0
	Total	963	88.6	100.0	
Missing	NA	19	1.7		
	System	105	9.7		
	Total	124	11.4		
Total	1087	100.0			

The library environment is conducive to creativity and generating new ideas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	8	.7	.9	.9
	Disagree	90	8.3	9.7	10.6
	Agree	568	52.3	61.3	71.9
	Strongly agree	260	23.9	28.1	100.0
	Total	926	85.2	100.0	
Missing	NA	54	5.0		
	System	107	9.8		
	Total	161	14.8		
Total	1087	100.0			

There is a good balance of natural and artificial light in the library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	17	1.6	1.8	1.8
	Disagree	87	8.0	9.0	10.7
	Agree	550	50.6	56.8	67.5
	Strongly agree	315	29.0	32.5	100.0
	Total	969	89.1	100.0	
Missing	NA	11	1.0		
	System	107	9.8		
	Total	118	10.9		
Total	1087	100.0			

The temperature, humidity, and general air quality meets or exceeds my expectations

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	30	2.8	3.1	3.1
	Disagree	100	9.2	10.3	13.4
	Agree	556	51.1	57.3	70.6
	Strongly agree	285	26.2	29.4	100.0
	Total	971	89.3	100.0	
Missing	NA	8	.7		
	System	108	9.9		
	Total	116	10.7		
Total		1087	100.0		

The noise level in the library generally meets my needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	83	7.6	8.5	8.5
	Disagree	196	18.0	20.1	28.7
	Agree	504	46.4	51.8	80.5
	Strongly agree	190	17.5	19.5	100.0
	Total	973	89.5	100.0	
Missing	NA	4	.4		
	System	110	10.1		
	Total	114	10.5		
Total		1087	100.0		

I find that the library furnishings are clean and in good repair

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	10	.9	1.0	1.0
	Disagree	69	6.3	7.1	8.1
	Agree	591	54.4	60.9	69.1
	Strongly agree	300	27.6	30.9	100.0
	Total	970	89.2	100.0	
Missing	NA	8	.7		
	System	109	10.0		
	Total	117	10.8		
Total		1087	100.0		

When I need assistance in the library, I can find someone to help me

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	7	.6	.8	.8
	Disagree	34	3.1	3.6	4.4
	Agree	530	48.8	56.9	61.3
	Strongly agree	361	33.2	38.7	100.0
	Total	932	85.7	100.0	
Missing	NA	48	4.4		
	System	107	9.8		
	Total	155	14.3		
Total	1087	100.0			

Manhattan Center

Overall, how satisfied are you with the Adelphi University Libraries facilities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	12	26.1	27.3	27.3
	Satisfied	27	58.7	61.4	88.6
	Dissatisfied	4	8.7	9.1	97.7
	Very dissatisfied	1	2.2	2.3	100.0
	Total	44	95.7	100.0	
Missing	System	2	4.3		
Total		46	100.0		

Preferred study space

		Responses	
		N	Percent of cases
Preferred study space	By myself, away from others, in a quiet area	30	65.2%
	Among others, with people nearby, but in a quiet area	16	34.8%
	Among others, with people nearby, and noise is fine	4	8.7%
	In a room for 1 to 2 people, in a quiet area	7	15.2%
	At one of the Center's computers	10	21.7%
Total		67	

Easy to find: Computers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	35	76.1	79.5	79.5
	Easy	9	19.6	20.5	100.0
	Total	44	95.7	100.0	
Missing	NA	2	4.3		
Total		46	100.0		

Easy to find: Printers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	31	67.4	72.1	72.1
	Easy	10	21.7	23.3	95.3
	Difficult	2	4.3	4.7	100.0
	Total	43	93.5	100.0	
Missing	NA	3	6.5		
Total		46	100.0		

Easy to find: Main Service Desk

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	36	78.3	81.8	81.8
	Easy	7	15.2	15.9	97.7
	Difficult	1	2.2	2.3	100.0
	Total	44	95.7	100.0	
Missing	NA	2	4.3		
Total		46	100.0		

Easy to find: Restrooms

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	23	50.0	56.1	56.1
	Easy	14	30.4	34.1	90.2
	Difficult	4	8.7	9.8	100.0
	Total	41	89.1	100.0	
Missing	NA	4	8.7		
	System	1	2.2		
	Total	5	10.9		
Total		46	100.0		

There are an adequate number of restrooms in the Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	16	34.8	38.1	38.1
	Agree	19	41.3	45.2	83.3
	Disagree	6	13.0	14.3	97.6
	Strongly disagree	1	2.2	2.4	100.0
	Total	42	91.3	100.0	
Missing	NA	3	6.5		
	System	1	2.2		
	Total	4	8.7		
Total		46	100.0		

The restrooms in the Center are well maintained (functioning)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	16	34.8	38.1	38.1
	Agree	20	43.5	47.6	85.7
	Disagree	5	10.9	11.9	97.6
	Strongly disagree	1	2.2	2.4	100.0
	Total	42	91.3	100.0	
Missing	NA	3	6.5		
	System	1	2.2		
	Total	4	8.7		
Total		46	100.0		

The restrooms in the Center are regularly cleaned

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	14	30.4	30.4	30.4
	Agree	24	52.2	52.2	82.6
	Disagree	4	8.7	8.7	91.3
	Strongly disagree	1	2.2	2.2	93.5
	NA	3	6.5	6.5	100.0
	Total	46	100.0	100.0	

On average, how often do you visit the library?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	1	2.2	2.2	2.2
	Once per week	20	43.5	43.5	45.7
	Several times per week	17	37.0	37.0	82.6
	Monthly	6	13.0	13.0	95.7
	Less than once a week	2	4.3	4.3	100.0
	Total	46	100.0	100.0	

Activities most often engaged in while visiting the library

		Responses	
		N	Percent of cases
Activities	Individual study	31	70.5%
	Group study	10	22.7%
	Doing research	24	54.5%
	Writing a paper	16	36.4%
	Consulting with a librarian	20	45.5%
	Using the library collection (books, periodicals, etc.)	23	52.3%
	Checking out or returning materials	18	40.9%
	Using computers, printers, or scanners	32	72.7%
	Total	174	

Do you usually find the books and other materials that you are looking for in the library?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	16	34.8	35.6	35.6
	Sometimes	26	56.5	57.8	93.3
	Rarely	2	4.3	4.4	97.8
	Never	1	2.2	2.2	100.0
	Total	45	97.8	100.0	
Missing	NA	1	2.2		
Total		46	100.0		

Why do you have difficulty finding the material that you are looking for?

		Responses	
		N	Percent of cases
Difficulty	Difficult to find the materials in the library	1	4.5%
	I do not know how to search the library online catalog	6	27.3%
	I am not familiar with how to read a call number	2	9.1%
	I could not find the material on the shelf	5	22.7%
	The material was already checked out by another	10	45.5%
	The library does not own the material, nor was it available through Connect NY or Interlibrary loan	5	22.7%
Total		29	

I can regularly access my preferred type of study space in the library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	2.2	2.3	2.3
	Disagree	2	4.3	4.7	7.0
	Agree	23	50.0	53.5	60.5
	Strongly agree	17	37.0	39.5	100.0
	Total	43	93.5	100.0	
Missing	NA	1	2.2		
	System	2	4.3		
	Total	3	6.5		
Total		46	100.0		

I find the library to be welcoming and inviting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	2.2	2.2	2.2
	Disagree	2	4.3	4.4	6.7
	Agree	26	56.5	57.8	64.4
	Strongly agree	16	34.8	35.6	100.0
	Total	45	97.8	100.0	
Missing	System	1	2.2		
Total		46	100.0		

Library study spaces are comfortable

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	2.2	2.3	2.3
	Disagree	4	8.7	9.3	11.6
	Agree	27	58.7	62.8	74.4
	Strongly agree	11	23.9	25.6	100.0
	Total	43	93.5	100.0	
Missing	NA	1	2.2		
	System	2	4.3		
	Total	3	6.5		
Total		46	100.0		

The seating in my preferred study space is comfortable

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	2.2	2.3	2.3
	Disagree	8	17.4	18.6	20.9
	Agree	23	50.0	53.5	74.4
	Strongly agree	11	23.9	25.6	100.0
	Total	43	93.5	100.0	
Missing	NA	2	4.3		
	System	1	2.2		
	Total	3	6.5		
Total		46	100.0		

There is enough power and network access in the areas where I want to work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	4.3	4.4	4.4
	Disagree	5	10.9	11.1	15.6
	Agree	25	54.3	55.6	71.1
	Strongly agree	13	28.3	28.9	100.0
	Total	45	97.8	100.0	
Missing	System	1	2.2		
Total		46	100.0		

There are enough charging stations in the areas where I want to work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	4.3	4.8	4.8
	Disagree	9	19.6	21.4	26.2
	Agree	21	45.7	50.0	76.2
	Strongly agree	10	21.7	23.8	100.0
	Total	42	91.3	100.0	
Missing	NA	2	4.3		
	System	2	4.3		
	Total	4	8.7		
Total		46	100.0		

There is a good balance between quiet study space and open, social spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	4	8.7	9.5	9.5
	Disagree	5	10.9	11.9	21.4
	Agree	25	54.3	59.5	81.0
	Strongly agree	8	17.4	19.0	100.0
	Total	42	91.3	100.0	
Missing	NA	2	4.3		
	System	2	4.3		
	Total	4	8.7		
Total		46	100.0		

There are sufficient individual study spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	5	10.9	12.5	12.5
	Disagree	10	21.7	25.0	37.5
	Agree	18	39.1	45.0	82.5
	Strongly agree	7	15.2	17.5	100.0
	Total	40	87.0	100.0	
Missing	NA	4	8.7		
	System	2	4.3		
	Total	6	13.0		
Total		46	100.0		

There are sufficient spaces for group study

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	2.2	2.5	2.5
	Disagree	8	17.4	20.0	22.5
	Agree	21	45.7	52.5	75.0
	Strongly agree	10	21.7	25.0	100.0
	Total	40	87.0	100.0	
Missing	NA	5	10.9		
	System	1	2.2		
	Total	6	13.0		
Total		46	100.0		

The library environment is conducive to doing homework and assigned readings

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	4.3	4.8	4.8
	Disagree	2	4.3	4.8	9.5
	Agree	27	58.7	64.3	73.8
	Strongly agree	11	23.9	26.2	100.0
	Total	42	91.3	100.0	
Missing	NA	2	4.3		
	System	2	4.3		
	Total	4	8.7		
Total		46	100.0		

The library environment is conducive to creativity and generating new ideas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	4.3	5.0	5.0
	Disagree	6	13.0	15.0	20.0
	Agree	23	50.0	57.5	77.5
	Strongly agree	9	19.6	22.5	100.0
	Total	40	87.0	100.0	
Missing	NA	4	8.7		
	System	2	4.3		
	Total	6	13.0		
Total		46	100.0		

There is a good balance of natural and artificial light in the library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	4.3	4.7	4.7
	Disagree	3	6.5	7.0	11.6
	Agree	24	52.2	55.8	67.4
	Strongly agree	14	30.4	32.6	100.0
	Total	43	93.5	100.0	
Missing	NA	1	2.2		
	System	2	4.3		
	Total	3	6.5		
Total		46	100.0		

The temperature, humidity, and general air quality meets or exceeds my expectations

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	4.3	4.5	4.5
	Disagree	7	15.2	15.9	20.5
	Agree	25	54.3	56.8	77.3
	Strongly agree	10	21.7	22.7	100.0
	Total	44	95.7	100.0	
Missing	System	2	4.3		
Total		46	100.0		

The noise level in the library generally meets my needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	3	6.5	7.0	7.0
	Disagree	6	13.0	14.0	20.9
	Agree	26	56.5	60.5	81.4
	Strongly agree	8	17.4	18.6	100.0
	Total	43	93.5	100.0	
Missing	System	3	6.5		
Total		46	100.0		

I find that the library furnishings are clean and in good repair

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	2.2	2.3	2.3
	Disagree	7	15.2	16.3	18.6
	Agree	26	56.5	60.5	79.1
	Strongly agree	9	19.6	20.9	100.0
	Total	43	93.5	100.0	
Missing	System	3	6.5		
Total		46	100.0		

When I need assistance in the library, I can find someone to help me

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	4.3	4.8	4.8
	Agree	20	43.5	47.6	52.4
	Strongly agree	20	43.5	47.6	100.0
	Total	42	91.3	100.0	
Missing	NA	1	2.2		
	System	3	6.5		
	Total	4	8.7		
Total		46	100.0		

Hauppauge Center Library

Overall, how satisfied are you with the Adelphi University Libraries facilities?

		Frequency	Percent	Percent	Percent
Valid	Very satisfied	9	60.0	60.0	60.0
	Satisfied	5	33.3	33.3	93.3
	Very dissatisfied	1	6.7	6.7	100.0
	Total	15	100.0	100.0	

Preferred study space

		Responses	
		N	Percent of cases
Preferred study space	By myself, away from others, in a quiet area	9	69.2%
	Among others, with people nearby, but in a quiet area	6	46.2%
	Among others, with people nearby, and noise is fine	1	7.7%
	At one of the Center's computers	1	7.7%
Total	17		

Easy to find: Computers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	11	73.3	73.3	73.3
	Easy	3	20.0	20.0	93.3
	Difficult	1	6.7	6.7	100.0
	Total	15	100.0	100.0	

Easy to find: Printers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	9	60.0	60.0	60.0
	Easy	5	33.3	33.3	93.3
	Difficult	1	6.7	6.7	100.0
	Total	15	100.0	100.0	

Easy to find: Main Service Desk

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	11	73.3	73.3	73.3
	Easy	4	26.7	26.7	100.0
	Total	15	100.0	100.0	

Easy to find: Restrooms

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	8	53.3	53.3	53.3
	Easy	4	26.7	26.7	80.0
	Difficult	3	20.0	20.0	100.0
	Total	15	100.0	100.0	

There are an adequate number of restrooms in the Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	6	40.0	40.0	40.0
	Agree	7	46.7	46.7	86.7
	Disagree	2	13.3	13.3	100.0
	Total	15	100.0	100.0	

The restrooms in the Center are well maintained (functioning)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	9	60.0	60.0	60.0
	Agree	5	33.3	33.3	93.3
	Disagree	1	6.7	6.7	100.0
	Total	15	100.0	100.0	

The restrooms in the Center are regularly cleaned

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	9	60.0	60.0	60.0
	Agree	5	33.3	33.3	93.3
	Disagree	1	6.7	6.7	100.0
	Total	15	100.0	100.0	

On average, how often do you visit the library?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Once per week	5	33.3	33.3	33.3
	Several times per week	5	33.3	33.3	66.7
	Monthly	4	26.7	26.7	93.3
	Less than once a week	1	6.7	6.7	100.0
	Total	15	100.0	100.0	

Activities most often engaged in while visitig the library

		Responses	
		N	Percent of cases
Activities	Individual study	11	73.3%
	Group study	5	33.3%
	Doing research	9	60.0%
	Writing a paper	8	53.3%
	Consulting with a librarian	7	46.7%
	Using the library collection (books, periodicals, etc.)	5	33.3%
	Checking out or returning materials	2	13.3%
	Using computers, printers, or scanners	11	73.3%
	Total	58	

Do you usually find the books and other materials that you are looking for in the library?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	4	26.7	40.0	40.0
	Sometimes	6	40.0	60.0	100.0
	Total	10	66.7	100.0	
Missing	NA	5	33.3		
Total		15	100.0		

Why do you have difficulty finding the information you are looking for?

		Responses	
		N	Percent of cases
Difficulty	Difficult to find the materials in the library	3	50.0%
	I do not know how to search the library online catalog	1	16.7%
	I am not familiar with how to read a call number	1	16.7%
	I could not find the material on the shelf	2	33.3%
	The material was already checked out by another patron	4	66.7%
	The library does not own the material, nor was it available through Connect NY or Interlibrary loan	2	33.3%
	Total	13	

I can regularly access my preferred type of study space in the library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	6.7	7.7	7.7
	Disagree	1	6.7	7.7	15.4
	Agree	4	26.7	30.8	46.2
	Strongly agree	7	46.7	53.8	100.0
	Total	13	86.7	100.0	
Missing	NA	2	13.3		
Total		15	100.0		

I find the library to be welcoming and inviting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	6.7	6.7	6.7
	Agree	6	40.0	40.0	46.7
	Strongly agree	8	53.3	53.3	100.0
	Total	15	100.0	100.0	

Library study spaces are comfortable

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	13.3	14.3	14.3
	Agree	5	33.3	35.7	50.0
	Strongly agree	7	46.7	50.0	100.0
	Total	14	93.3	100.0	
Missing	NA	1	6.7		
Total		15	100.0		

The seating in my preferred study space is comfortable

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	20.0	23.1	23.1
	Agree	4	26.7	30.8	53.8
	Strongly agree	6	40.0	46.2	100.0
	Total	13	86.7	100.0	
Missing	NA	2	13.3		
Total		15	100.0		

There is enough power and network access in the areas where I want to work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	6.7	6.7	6.7
	Agree	6	40.0	40.0	46.7
	Strongly agree	8	53.3	53.3	100.0
	Total	15	100.0	100.0	

There are enough charging stations in the areas where I want to work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	20.0	23.1	23.1
	Agree	4	26.7	30.8	53.8
	Strongly agree	6	40.0	46.2	100.0
	Total	13	86.7	100.0	
Missing	NA	2	13.3		
Total		15	100.0		

There is a good balance between quiet study space and open, social spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	20.0	23.1	23.1
	Agree	5	33.3	38.5	61.5
	Strongly agree	5	33.3	38.5	100.0
	Total	13	86.7	100.0	
Missing	NA	2	13.3		
Total		15	100.0		

There are sufficient individual study spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	6.7	8.3	8.3
	Disagree	3	20.0	25.0	33.3
	Agree	3	20.0	25.0	58.3
	Strongly agree	5	33.3	41.7	100.0
	Total	12	80.0	100.0	
Missing	NA	2	13.3		
	System	1	6.7		
	Total	3	20.0		
Total		15	100.0		

There are sufficient spaces for group study

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	13.3	15.4	15.4
	Agree	7	46.7	53.8	69.2
	Strongly agree	4	26.7	30.8	100.0
	Total	13	86.7	100.0	
Missing	NA	2	13.3		
Total		15	100.0		

The library environment is conducive to doing homework and assigned readings

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	13.3	13.3	13.3
	Agree	5	33.3	33.3	46.7
	Strongly agree	8	53.3	53.3	100.0
	Total	15	100.0	100.0	

The library environment is conducive to creativity and generating new ideas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	20.0	20.0	20.0
	Agree	6	40.0	40.0	60.0
	Strongly agree	6	40.0	40.0	100.0
	Total	15	100.0	100.0	

There is a good balance of natural and artificial light in the library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	4	26.7	28.6	28.6
	Agree	4	26.7	28.6	57.1
	Strongly agree	6	40.0	42.9	100.0
	Total	14	93.3	100.0	
Missing	NA	1	6.7		
Total		15	100.0		

The temperature, humidity, and general air quality meets or exceeds my expectations

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	13.3	13.3	13.3
	Agree	7	46.7	46.7	60.0
	Strongly agree	6	40.0	40.0	100.0
	Total	15	100.0	100.0	

The noise level in the library generally meets my needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	13.3	13.3	13.3
	Agree	6	40.0	40.0	53.3
	Strongly agree	7	46.7	46.7	100.0
	Total	15	100.0	100.0	

I find that the library furnishings are clean and in good repair

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	6.7	7.1	7.1
	Agree	6	40.0	42.9	50.0
	Strongly agree	7	46.7	50.0	100.0
	Total	14	93.3	100.0	
Missing	NA	1	6.7		
Total		15	100.0		

When I need assistance in the library, I can find someone to help me

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	6.7	6.7	6.7
	Agree	6	40.0	40.0	46.7
	Strongly agree	8	53.3	53.3	100.0
	Total	15	100.0	100.0	

Hudson Valley

Overall, how satisfied are you with the Adelphi University Libraries facilities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	11	24.4	25.0	25.0
	Satisfied	15	33.3	34.1	59.1
	Dissatisfied	14	31.1	31.8	90.9
	Very dissatisfied	4	8.9	9.1	100.0
	Total	44	97.8	100.0	
Missing	System	1	2.2		
Total		45	100.0		

Preferred study space

		Responses	
		N	Percent of cases
Preferred study space	By myself, away from others, in a quiet area	32	72.7%
	Among others, with people nearby, but in a quiet area	18	40.9%
	In a room for 1 to 2 people, in a quiet area	6	13.6%
	At one of the Center's computers	10	22.7%
Total		66	150.0%

Easy to find: Computers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	24	53.3	55.8	55.8
	Easy	18	40.0	41.9	97.7
	Difficult	1	2.2	2.3	100.0
	Total	43	95.6	100.0	
Missing	NA	1	2.2		
	System	1	2.2		
	Total	2	4.4		
Total		45	100.0		

Easy to find: Printers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	18	40.0	42.9	42.9
	Easy	20	44.4	47.6	90.5
	Difficult	3	6.7	7.1	97.6
	Very difficult	1	2.2	2.4	100.0
	Total	42	93.3	100.0	
Missing	NA	2	4.4		
	System	1	2.2		
	Total	3	6.7		
Total		45	100.0		

Easy to find: Main Service Desk

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	29	64.4	69.0	69.0
	Easy	12	26.7	28.6	97.6
	Difficult	1	2.2	2.4	100.0
	Total	42	93.3	100.0	
Missing	NA	2	4.4		
	System	1	2.2		
	Total	3	6.7		
Total		45	100.0		

Easy to find: Restrooms

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	22	48.9	55.0	55.0
	Easy	18	40.0	45.0	100.0
	Total	40	88.9	100.0	
Missing	NA	3	6.7		
	System	2	4.4		
	Total	5	11.1		
Total		45	100.0		

There are an adequate number of restrooms in the Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	18	40.0	41.9	41.9
	Agree	22	48.9	51.2	93.0
	Disagree	3	6.7	7.0	100.0
	Total	43	95.6	100.0	
Missing	NA	1	2.2		
	System	1	2.2		
	Total	2	4.4		
Total		45	100.0		

The restrooms in the Center are well maintained (functioning)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	21	46.7	48.8	48.8
	Agree	22	48.9	51.2	100.0
	Total	43	95.6	100.0	
Missing	NA	1	2.2		
	System	1	2.2		
	Total	2	4.4		
Total		45	100.0		

The restrooms in the Center are regularly cleaned

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	20	44.4	45.5	45.5
	Agree	23	51.1	52.3	97.7
	NA	1	2.2	2.3	100.0
	Total	44	97.8	100.0	
Missing	System	1	2.2		
Total		45	100.0		

On average, how often do you visit the library?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	2	4.4	4.5	4.5
	Once per week	13	28.9	29.5	34.1
	Several times per week	4	8.9	9.1	43.2
	Monthly	12	26.7	27.3	70.5
	Less than once a week	13	28.9	29.5	100.0
	Total	44	97.8	100.0	
Missing	System	1	2.2		
Total		45	100.0		

Activities most often engaged in while visiting the library

		Responses	
		N	Percent of cases
Activities engaged in while in the library	Individual study	23	53.5%
	Group study	3	7.0%
	Doing research	25	58.1%
	Writing a paper	13	30.2%
	Consulting with a librarian	21	48.8%
	Using the library collection (books, periodicals, etc.)	27	62.8%
	Checking out or returning materials	10	23.3%
	Using computers, printers, or scanners	25	58.1%
Total		147	

Do you usually find the books and other materials that you are looking for in the library?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	14	31.1	33.3	33.3
	Sometimes	20	44.4	47.6	81.0
	Rarely	8	17.8	19.0	100.0
	Total	42	93.3	100.0	
Missing	NA	2	4.4		
	System	1	2.2		
	Total	3	6.7		
Total		45	100.0		

Why do you have difficulty finding the material you are looking for?

		Responses	
		N	Percent of cases
Difficulty	Difficult to find the materials in the library	3	11.5%
	I do not know how to search the library online catalog	4	15.4%
	I am not familiar with how to read a call number	1	3.8%
	I could not find the material on the shelf	11	42.3%
	The material was already checked out by another patron	11	42.3%
	The library does not own the material, nor was it available through Connect NY or Interlibrary loan	13	50.0%
Total		43	

I can regularly access my preferred type of study space in the library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	8	17.8	20.5	20.5
	Disagree	13	28.9	33.3	53.8
	Agree	11	24.4	28.2	82.1
	Strongly agree	7	15.6	17.9	100.0
	Total	39	86.7	100.0	
Missing	NA	5	11.1		
	System	1	2.2		
	Total	6	13.3		
Total		45	100.0		

I find the library to be welcoming and inviting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	4	8.9	9.5	9.5
	Disagree	7	15.6	16.7	26.2
	Agree	19	42.2	45.2	71.4
	Strongly agree	12	26.7	28.6	100.0
	Total	42	93.3	100.0	
Missing	NA	2	4.4		
	System	1	2.2		
	Total	3	6.7		
Total		45	100.0		

Library study spaces are comfortable

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	11	24.4	26.8	26.8
	Disagree	12	26.7	29.3	56.1
	Agree	12	26.7	29.3	85.4
	Strongly agree	6	13.3	14.6	100.0
	Total	41	91.1	100.0	
Missing	NA	3	6.7		
	System	1	2.2		
	Total	4	8.9		
Total		45	100.0		

The seating in my preferred study space is comfortable

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	11	24.4	27.5	27.5
	Disagree	10	22.2	25.0	52.5
	Agree	15	33.3	37.5	90.0
	Strongly agree	4	8.9	10.0	100.0
	Total	40	88.9	100.0	
Missing	NA	4	8.9		
	System	1	2.2		
	Total	5	11.1		
Total		45	100.0		

There is enough power and network access in the areas where I want to work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	3	6.7	7.3	7.3
	Disagree	12	26.7	29.3	36.6
	Agree	18	40.0	43.9	80.5
	Strongly agree	8	17.8	19.5	100.0
	Total	41	91.1	100.0	
Missing	NA	3	6.7		
	System	1	2.2		
	Total	4	8.9		
Total		45	100.0		

There are enough charging stations in the areas where I want to work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	6	13.3	15.4	15.4
	Disagree	13	28.9	33.3	48.7
	Agree	14	31.1	35.9	84.6
	Strongly agree	6	13.3	15.4	100.0
	Total	39	86.7	100.0	
Missing	NA	5	11.1		
	System	1	2.2		
	Total	6	13.3		
Total		45	100.0		

There is a good balance between quiet study space and open, social spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	12	26.7	30.8	30.8
	Disagree	15	33.3	38.5	69.2
	Agree	8	17.8	20.5	89.7
	Strongly agree	4	8.9	10.3	100.0
	Total	39	86.7	100.0	
Missing	NA	5	11.1		
	System	1	2.2		
	Total	6	13.3		
Total		45	100.0		

There are sufficient individual study spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	12	26.7	31.6	31.6
	Disagree	15	33.3	39.5	71.1
	Agree	7	15.6	18.4	89.5
	Strongly agree	4	8.9	10.5	100.0
	Total	38	84.4	100.0	
Missing	NA	6	13.3		
	System	1	2.2		
	Total	7	15.6		
Total		45	100.0		

There are sufficient spaces for group study

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	16	35.6	42.1	42.1
	Disagree	11	24.4	28.9	71.1
	Agree	6	13.3	15.8	86.8
	Strongly agree	5	11.1	13.2	100.0
	Total	38	84.4	100.0	
Missing	NA	6	13.3		
	System	1	2.2		
	Total	7	15.6		
Total		45	100.0		

The library environment is conducive to doing homework and assigned readings

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	6	13.3	14.6	14.6
	Disagree	15	33.3	36.6	51.2
	Agree	12	26.7	29.3	80.5
	Strongly agree	8	17.8	19.5	100.0
	Total	41	91.1	100.0	
Missing	NA	3	6.7		
	System	1	2.2		
	Total	4	8.9		
Total		45	100.0		

The library environment is conducive to creativity and generating new ideas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	6	13.3	14.6	14.6
	Disagree	14	31.1	34.1	48.8
	Agree	12	26.7	29.3	78.0
	Strongly agree	9	20.0	22.0	100.0
	Total	41	91.1	100.0	
Missing	NA	3	6.7		
	System	1	2.2		
	Total	4	8.9		
Total		45	100.0		

There is a good balance of natural and artificial light in the library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	4.4	4.8	4.8
	Disagree	6	13.3	14.3	19.0
	Agree	22	48.9	52.4	71.4
	Strongly agree	12	26.7	28.6	100.0
	Total	42	93.3	100.0	
Missing	NA	2	4.4		
	System	1	2.2		
	Total	3	6.7		
Total		45	100.0		

The temperature, humidity, and general air quality meets or exceeds my expectations

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	4.4	4.9	4.9
	Disagree	1	2.2	2.4	7.3
	Agree	28	62.2	68.3	75.6
	Strongly agree	10	22.2	24.4	100.0
	Total	41	91.1	100.0	
Missing	NA	2	4.4		
	System	2	4.4		
	Total	4	8.9		
Total		45	100.0		

The noise level in the library generally meets my needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	4.4	4.9	4.9
	Disagree	6	13.3	14.6	19.5
	Agree	26	57.8	63.4	82.9
	Strongly agree	7	15.6	17.1	100.0
	Total	41	91.1	100.0	
Missing	NA	3	6.7		
	System	1	2.2		
	Total	4	8.9		
Total		45	100.0		

I find that the library furnishings are clean and in good repair

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	2	4.4	4.8	4.8
	Disagree	4	8.9	9.5	14.3
	Agree	26	57.8	61.9	76.2
	Strongly agree	10	22.2	23.8	100.0
	Total	42	93.3	100.0	
Missing	NA	2	4.4		
	System	1	2.2		
	Total	3	6.7		
Total		45	100.0		

When I need assistance in the library, I can find someone to help me

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	2.2	2.4	2.4
	Disagree	7	15.6	17.1	19.5
	Agree	18	40.0	43.9	63.4
	Strongly agree	15	33.3	36.6	100.0
	Total	41	91.1	100.0	
Missing	NA	3	6.7		
	System	1	2.2		
	Total	4	8.9		
Total		45	100.0		

Does Not Use Any Adelphi Library

Why do you not use any University Library?

		Responses	
		N	Percent of cases
Why do you not use any University Library?	I am a distance learner so I do not go to campus	9	25.7%
	I do not know where the library is located	3	8.6%
	I have no need to visit the library	16	45.7%
	I do not have the time to visit the library	11	31.4%
	I am new to Adelphi and have not yet had the opportunity to visit the library	6	17.1%
Total		45	

In which library do you spend the most time?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Swirbul Library (Garden City campus)	1087	87.8	87.8	87.8
	Manhattan Center Library	46	3.7	3.7	91.5
	Hauppauge Center Library	15	1.2	1.2	92.7
	Hudson Valley Center Library	45	3.6	3.6	96.4
	I do not use any Adelphi Library	45	3.6	3.6	100.0
Total		1238	100.0	100.0	